Quality Policy

The quality policy describes the fundamental principles against which we, Secure Risk Management Limited, operate and which will support the achievement of our objectives, vision and values. We recognise that success in reaching our objectives depends on our ability to create real and perceived value for customers in everything we provide. We also acknowledge that we depend on the people we work with as well as our processes to achieve this.

Secure Risk Management Limited aims to be recognised as a best in class provider of security services through our management team supporting our people in the delivery of customer service excellence; together with efficient and effective operational processes and an ongoing programme of training and development.

Our success will be measured through the achievement of our quality objectives. And this can best be achieved through the recruitment of highly motivated, customer focused officers, supported by our managers at all levels of the business, and by the recognition that our people are the public face of the business and significantly impact on the customer's perception of how we operate and the service we deliver. We must therefore ensure that we create an environment that makes Secure Risk Management Limited a good place to work for all of our employees.

We are committed to comply with all regulatory requirements of security business and we aim to continual improve our security services and measure those at regular intervals.

This policy is a controlled document and shall be reviewed and amended, where applicable, to ensure that it remains relevant to the Company's business.

Signed: _____ **Position:** Managing Director **Date:** 1st December 2025